## **Cleaning & Disassembly**

## Helpful Tips & Troubleshooting

#### Clean After Each Use



 Release the paddle from the outer bowl lid by pulling back on the paddle latch.

Use a brush to help clean the smaller areas



• Remove the dispense lid. You do not need to press the blue latch to remove the lid from the tub. Twist the tub base so it's in the OPEN position.

• Twist off the nozzle and run warm soapy water through the tub and nozzle to remove any ice cream residue



• Remove nozzle gasket from nozzle for deep cleaning.

• Ensure tub base is open during dishwash

 Release the swirl press from the dispensing lid by pulling back on the latch.

• Remove the swirl press gasket after each use to remove trapped ice cream



· When reinstalling the Swirl Press gasket, ensure the 4 tabs are facing upward and align with the 4 notches

 Remove the drip trav by pulling it all the way out from the unit. Be sure to clean after each use before storing

## **Periodic Cleaning**



 For a deeper clean, remove the gasket from the tub lid.



· Remove the gasket from the dispensing lid for a deeper clean.



· Remove the tub from the outer bowl to rinse and remove any remaining residue.

All parts are dishwasher safe and can be hand washed.

## **Storing Leftovers**

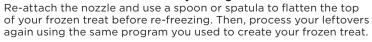
### SCOOP

Didn't finish your Swirl Tub? Flatten the top of your frozen treat with a spoon or spatula before refreezing. If the treat is hard after refreezing, process it again on the program you used to make it. If it's soft, just scoop and enjoy it.

NOTE: If your treat contains mix-ins, processing again will further crush your mix-ins and create a new flavour.

## **SOFT SERUE**

If you've already dispensed some of the ice cream, make sure to close the tub base, remove the nozzle and clean any ice cream that may remain underneath the white tub base by rinsing the tub with warm water.





If you receive a flashing 'E' error while dispensing, remove the tub. Then follow the below steps, in order to troubleshoot:

**Check** that the tub base is open. **Check** if the nozzle is cloaged.

If neither of the above is the issue, remove your tub from the dispense side and RE-SPIN to soften your ice cream for dispensing.

You may hear popping when dispensing ice cream. This is normal and is the sound of trapped air, being released within the tub before dispensing.

You CANNOT dispense and process at the same time. If the tub is installed for dispensing but cannot dispense, make sure the outer bowl is not fully raised in the installed position.

Be sure to read the instructions before processing, to prevent your ice cream from melting. For best results, dispense immediately after processing. If you need help, scan the QR code on top of the unit for more guidance.

#### For dispensing:

- For best results when dispensing into a bowl, make sure to chill the bowl in the freezer for a few minutes to avoid melting.
- · Processed frozen ingredients with a crumbly texture may be harder to dispense. If your creation looks crumbly after processing, RE-SPIN until you achieve a smoother texture.
- When dispensing, it may take at least 10 seconds for the ice cream to come out of
- Take your time when pulling the Soft Serve Handle a slower speed will give you added control to create the perfect swirl.
- Adding mix-ins when processing can clog the nozzle.



13-IN-1 SOFT SERVE & ICE CREAM MAKER

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Please read the included safety instructions before using Ninja Swirl.



# by CREAMi 13-IN-1 SOFT SERVE & ICE CREAM MAKER





**Quick Start** 

#### **Soft Serve** Handle

to control soft serve dispensing speed.

#### 13 One-Touch **Programs**

6 Soft Serve Programs

Soft Serve Ice Cream Soft Serve Lite Ice Cream Frozen Yoghurt Fruiti Soft Serve Gelato CreamiFit

#### **6 Scoop Programs**

Ice Cream Lite Ice Cream Gelato Sorbet Frozen Yoghurt Milkshake

+ Mix-in Program

SCAN TO SEE HOW IT WORKS

# Ninja Swirl Program Overview

## **Getting Started with Processing**

# **Dispensing with SOFT SERVE Program**

first tub. Don't want to wait 24h, refer to the 'Enjoy Today' recipes in the Inspiration Guide.



#### NOTE: All NC3 and NC5 legacy recipes are to be processed on scoop.











Scoop







Swirl

Freeze (24 **Soft Serve** 

For best results, select the program that best matches the recipe you prepped.

### **Processing Tools**





**Dispensing Tools** 

Creamerizer



**CREAMI** 

**Swirl Tubs** 



**Outer Bowl** 



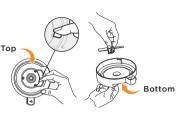
## to Process

Dispense Lid + Swirl Press

e Swirl Press can be removed.



## Refer to the 'Getting Started with Scoop or Soft Serve' recipes in the Inspiration Guide to make your



1. Pull back and hold the white paddle latch on top of outer bowl lid, then flip over and insert paddle on the **bottom** side of the lid.

4. Plug in your unit. Slide

outer bowl onto base with

handle pointing towards you.

Turn handle anticlockwise

to raise platform until you

hear a click.



2. Remove Swirl Tub from freezer. Insert Swirl Tub into outer bowl and remove storage lid.



3. Install outer bowl lid, aligning the lines on the lid and handle. Turn to lock into place.



6. When program is complete, hold the release button on left of motor base, turn bowl handle clockwise, then pull away

from unit to remove.

## Pick the Right SOFT SERVE

Make sure you choose the correct processing program. Select SOFT SERVE plus one of the output programs when using the specified ingredients below:

5. Press Power. Select SOFT

**SERVE** or **SCOOP**. Then press the

button for your desired program

to start (this will be stated in the

recipe). The timer will count

down the program.



**Soft Serve Ice Cream** Full-Fat

Dairy/Dairy-Free + Sugar



Fruiti

Fresh or

Agave/Honey

**Soft Serve** Lite **Ice Cream** Tinned Fruit + Coconut Milk/ Full-Fat Dairy + Dairy-Free Milk/ Low-Sugar/

Sugar Substitute



Frozen **Yoghurt** Yoghurt or Dairy-Free



**Cooked Custard** 

Mixture

**Soft Serve CREAMIFIT** Gelato Traditional

Protein Shake/ Higher Protein, Lower Sugar, Lower Calorie



7. Press the lid unlock button and turn lid to the right to remove lid. If you selected SCOOP, remove tub and enjoy. If you selected SOFT SERVE and want to dispense. continue onto Step 8.



Use a spoon to create a 4cm-wide hole that reaches the bottom of the processed ingredients. Add chopped or broken mix-ins to the hole. Then process again using the MIX-IN program.



**Re-Spin Function** 

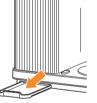
**RE-SPIN** can be used on a crumbly or powdery tub to make it creamy. **RE-SPIN** is often needed for very cold mixtures.



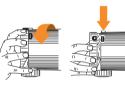
8. Remove tub from outer bowl. Twist dispense lid clockwise onto the tub.



aligning the tub's blue tab with the dispense area's blue tab. Turn tub clockwise until you hear a click.



10. Pull out the drip tray from the base of the unit.



11. Turn the white tub base clockwise until it fully extends to the OPEN position.



**12.** To dispense, pull the handle toward you. It will take at least 10 SECONDS for for a frozen treat to start dispensing from the nozzle. To stop dispensing, let go of the handle.



**13.** If you still have ice cream remaining in your tub, press the **RETRACT** button to retract the swirl press.

**NOTE:** The swirl press will auto retract once the tub is empty or afte 5 minutes of idle time.



14. Once the retract is complete. press and hold the **RELEASE** button on top of the unit while turning the tub anticlockwise to release the tub.

NOTE: There will be some ice cream at the bottom of the tub which won't dispense, this can be spooned out as an extra treat.

NOTE: If the Swirl Press retracts on its own and the countdown flashes E, see troubleshooting section.

\*than Ninia CREAMi Swirl Ice Cream recipes